

# CA-SOS FAQ

**Q: What is the range of the CA-SOS?**

**A:** The CA-SOS is designed to work up to 200ft away from the CA-360.

**Q: How many CA-SOS can I use with my CA-360?**

**A:** You can have up to 4 CA-SOS with each CA-360.

**Q: Can I mount the CA-SOS in the shower?**

**A:** Yes, the CA-SOS can be mounted using the screw mount that is included. It is waterproof and can be used in the shower.

**Q: Can I wear the CA-SOS?**

**A:** Yes, the CA-SOS is compact and portable. You can also use a lanyard with it for your convenience.

**Q: The CA-SOS seems to be working and lights up when pressed, but why is my CA-360 not responding?**

**A:** Most likely, your CA-SOS is not connected with your CA-360 yet. Make sure that your CA-360 is paired with your CA-SOS. Refer to your CA-360 for the pairing instructions. Another possibility is that your CA-SOS is out of range, over 200 ft away from your CA-360. You can fix this problem by simply bringing them closer together.

**Q: What type of battery and How often do I have to replace the battery?**

**A:** It uses one "2032" coin battery. A new battery can last up to 10-12 months. There is a transmitter indicator that blinks which confirms the signal is sent. If the indicator is weak or if there is no blink, please replace your batteries.